## E-Commerce Startup 101

Janette Toral

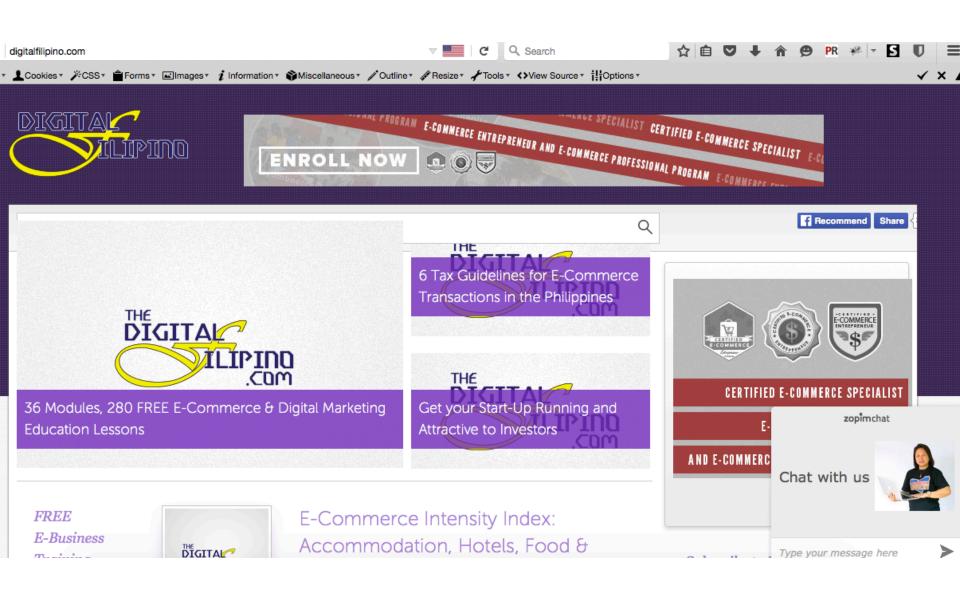
http://digitalfilipino.com

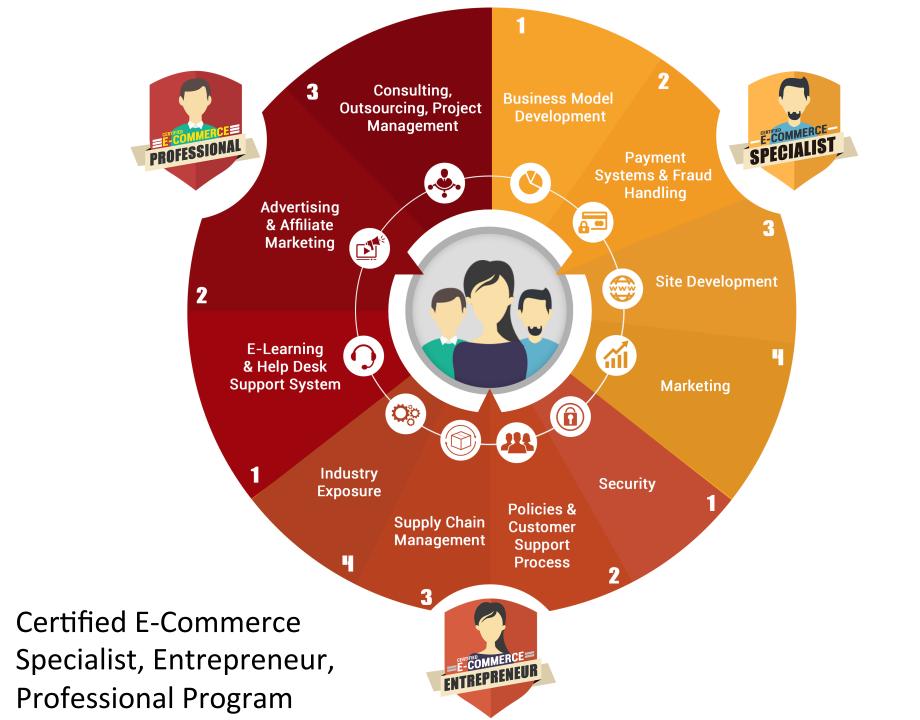


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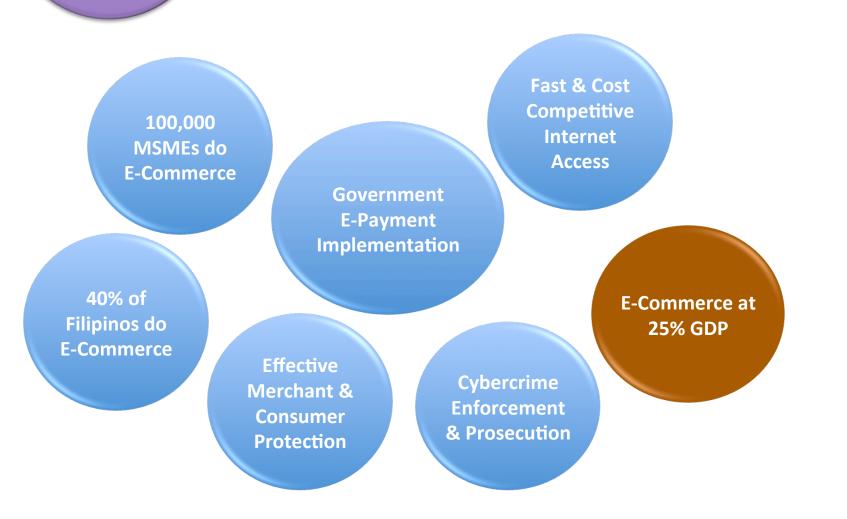


# DigitalFilipino.com



Business
Objectives &
Success
Criteria

# Vision: E-Commerce as an Economic Growth Contributor & Philippines Competitive Advantage



# E-Commerce Roadmap 2016-202 Deliverables

#### **UPSTREAM**

- Philippine Internet Broadband Masterplan
- Customs
   Modernization
   Law (Updating of Tariff Regulations)
- New Telco / VAS Players
- National Retail
   Payment System

## INTERNAL VALUE CHAIN

- Consumer
   Protection on E Commerce
- National Single
   Window
- Anti-Cybercrime enforcement
- E-Government Payment
- Simplified Tax system
- Data Privacy Commission
- E-Notary

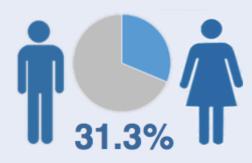
#### **DOWNSTREAM**

- Seal of Trust
- PKI / Digital
   Signature
   Implementation
- Cross-Border E-Commerce
   Policies
- E-Commerce
   Education
- Sector development
- Private Sector Leadership

## BIR

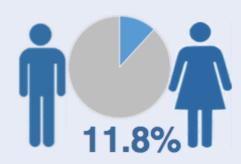
- Approval of computerized accounting system
  - Issue electronic official receipt online.
- Simplify tax forms for MSME.

### A. Rationale - Financial Access

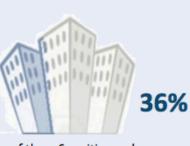


of adults have an account at a formal financial institution

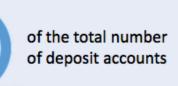
42%



of adults had a loan in a formal financial institution in the past year

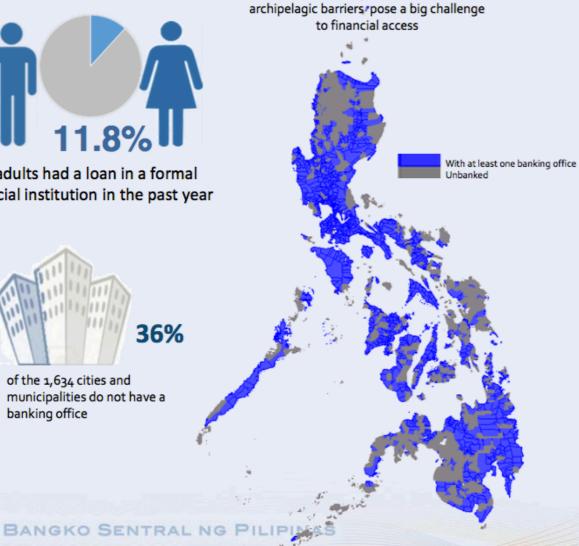


of the 1,634 cities and municipalities do not have a banking office



of the total 68% amount of deposits

are concentrated in NCR



## **Current E-Payment System**







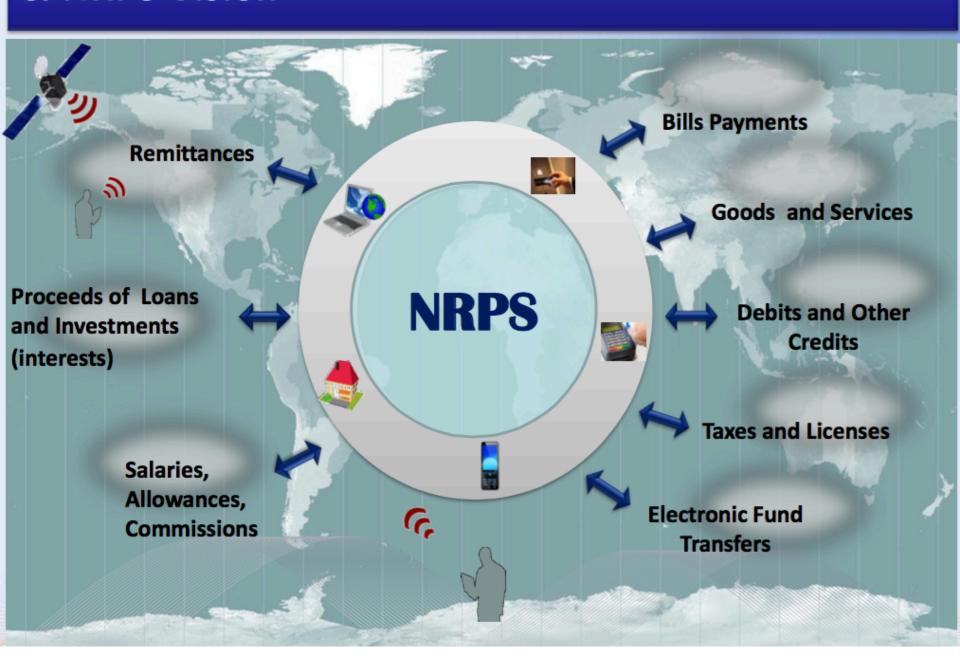








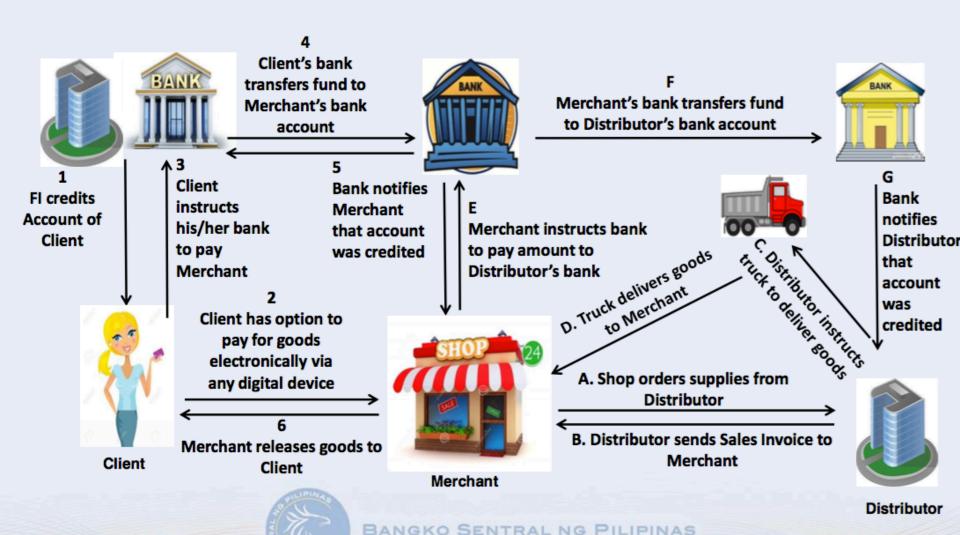
## **C. NRPS Vision**



## C. NRPS Vision – Electronic Payment



### C. NRPS Vision – Increase Access to Finance



# E-COMMERCE ACTIVITIES









B<sub>2</sub>C

#### Business to Consumer

When person buys products or services online.

B<sub>2</sub>B

#### **Business to Business**

When E-Commerce
Website orders
from suppliers or
sellers to deliver to
customer.

C<sub>2</sub>C

#### Consumer to Consumer

When Consumers directly trade with one another.

G2B G2C

#### Goveronment to Business or Consumer

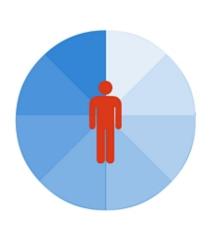
When government transacts with business or consumer online.

Source: Janette Toral, DigitalFilipino.com

## E-Commerce

Basic Revenue Models









#### Guru

Person or entity expert services.

Retail

Tangible and electronic products.

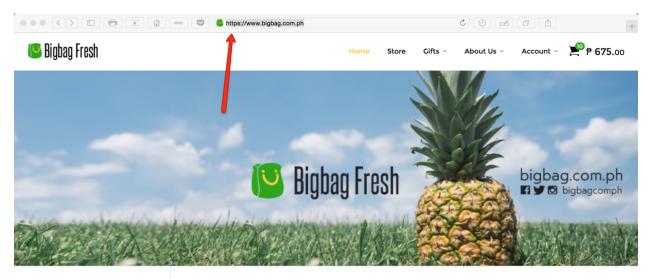
### Membership

Subscription-based time-bound.

Janette Toral

# "Foods & Groceries is the next frontier."

- Mauro Cocchieri of Foodpanda Philippines



#Know your customers

#### Search Search for products Ulam Ideas Recipes Gifts Gift Baskets Gift Certificates **Product Categories** Alcohol and Tobacco (75) Babies (104) Bakery (25) Beverages (351) Breakfast (46) Canned and Jarred Goods (205) Dairy & Eggs (150) Deli (10) Dry goods and Pasta (126)

#### **BigBag Fresh: Grocery Shopping Made Easy**





No more waiting



We have it all here

Everything you see in a supermarket is here. Skip the long lines and shop at the comfort Plus we're adding more items each day! of your own home in front of your computer.

Save on gas and the environment

Delivery is free for orders worth PHP 1,500 and above. You save on gas too and reduce your carbon footprint.

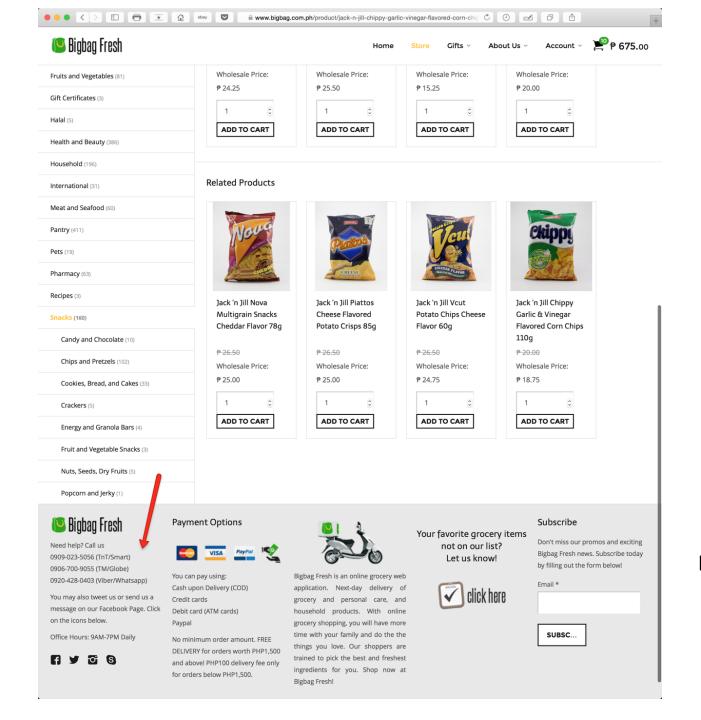
#### **CHECK OUT STORE!**

#### We are currently serving the following areas:

- Angeles City, Pampanga
- · City of San Fernando, Pampanga
- · Dau, Mabalacat, Pampanga
- Magalang, Pampanga
- Clark Special Economic Zone
- Manibaug, Paralava, Porac Pampanga



Bigbag.com.ph

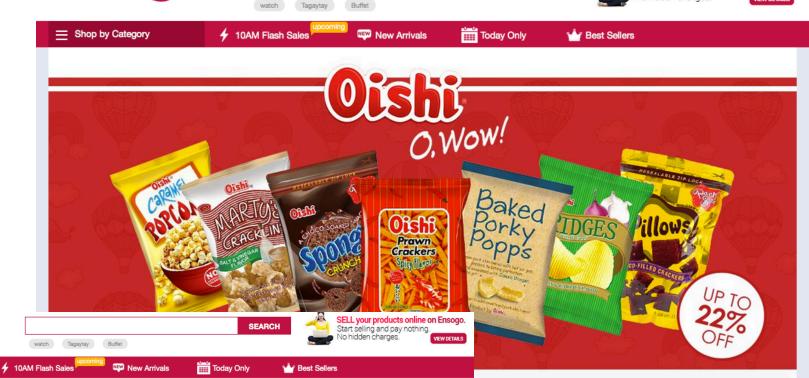


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#### ■ Shop by Category

ensogo°



#### Groceries



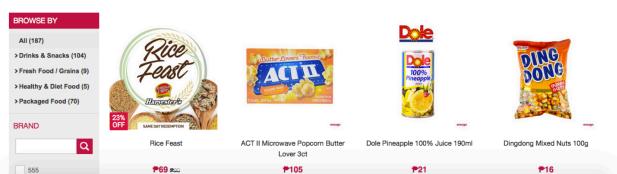




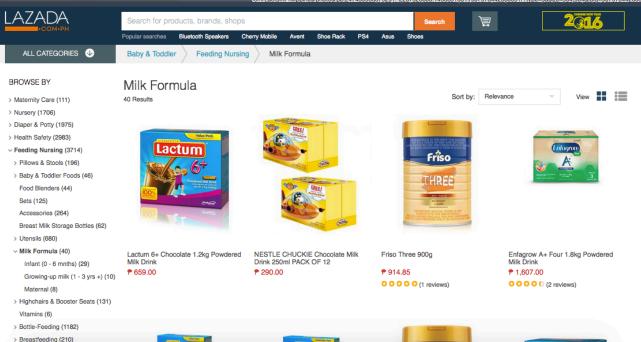


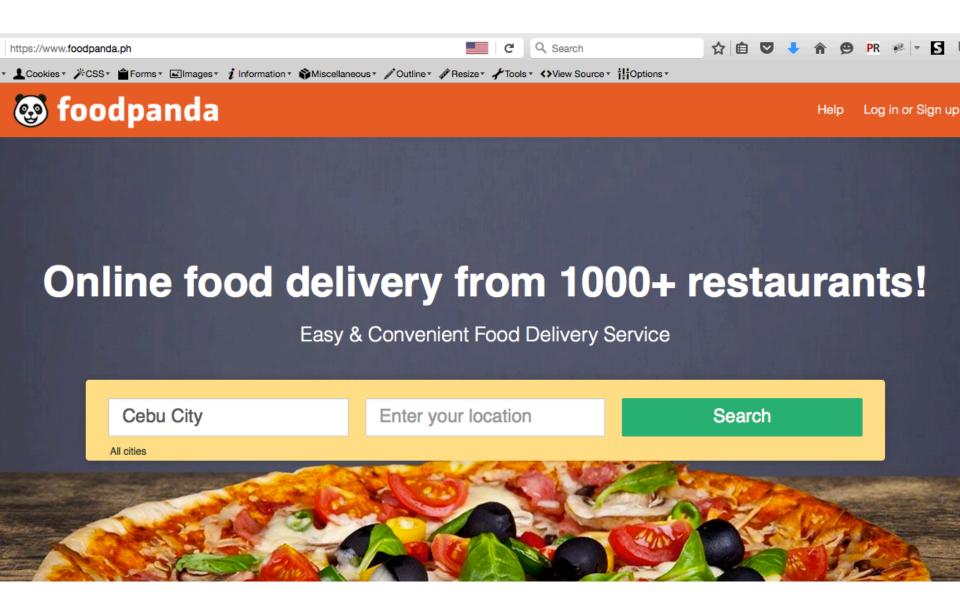
http://www.ensogo.com.ph

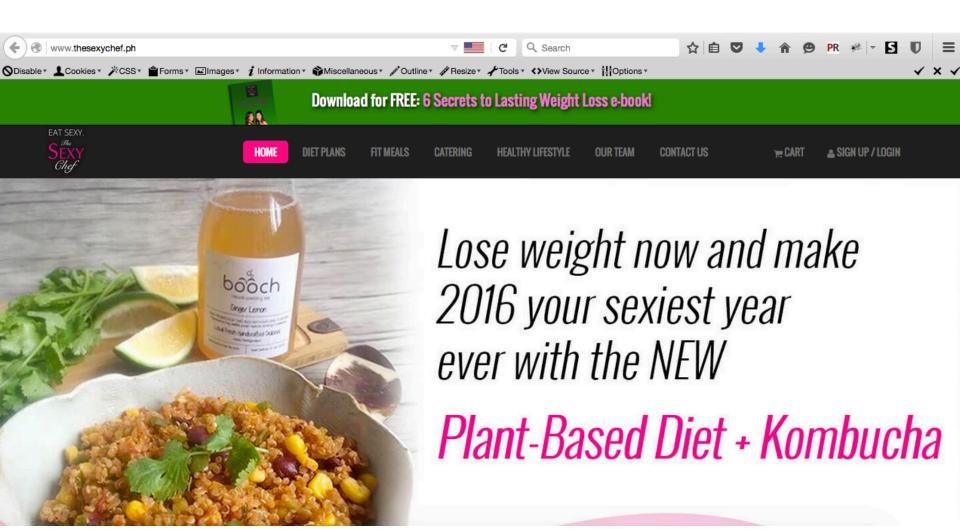
Show more events

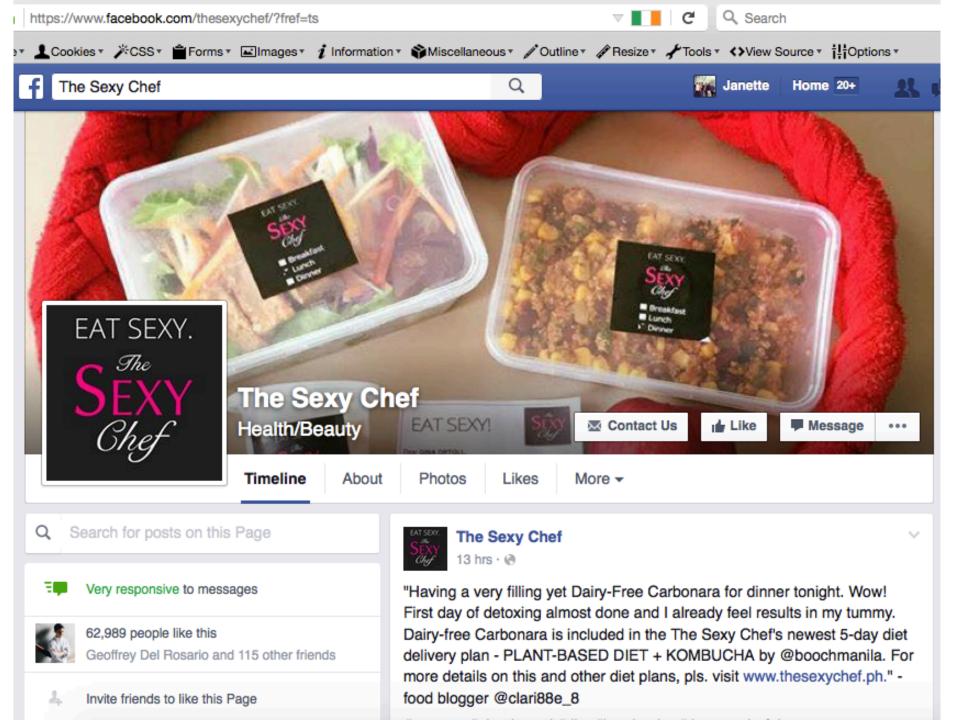




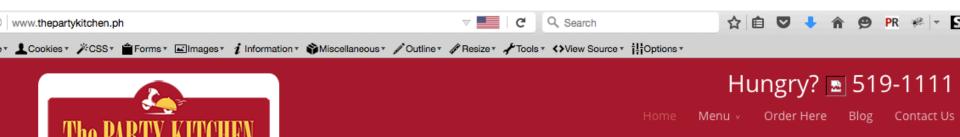














Sumptuous celebrations. Delivered fast.

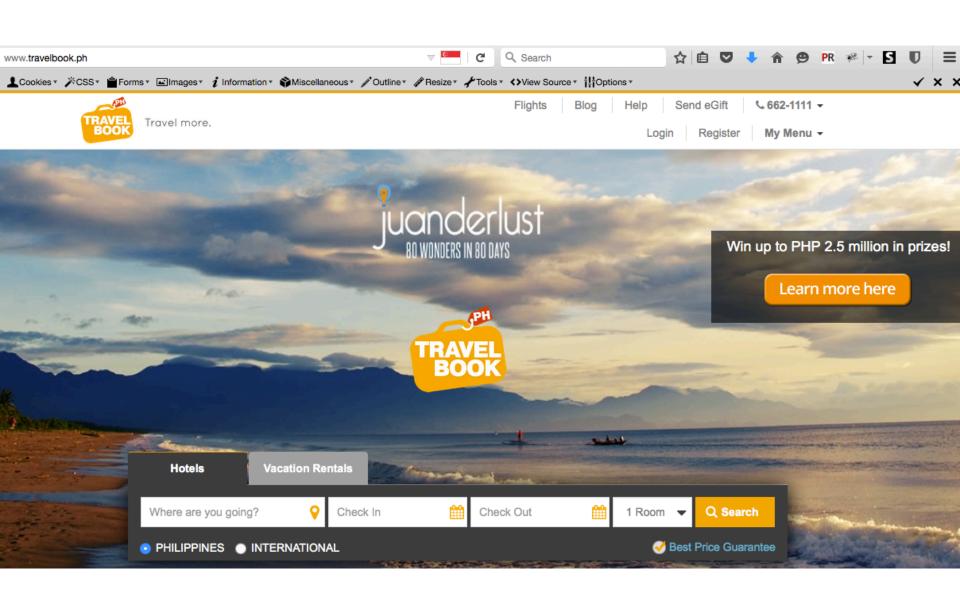
Sumptuous gifts to give!

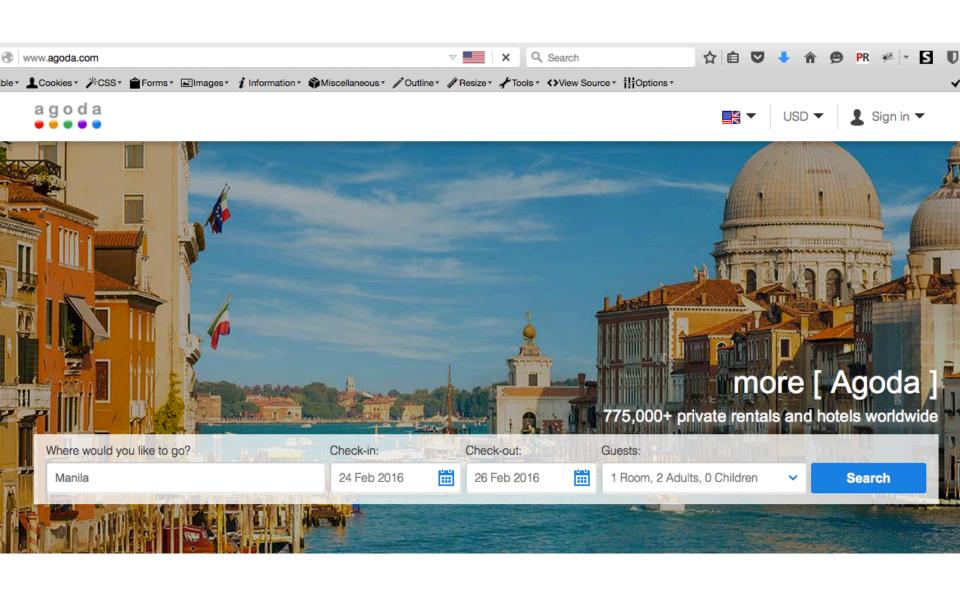
Contact us to avail!

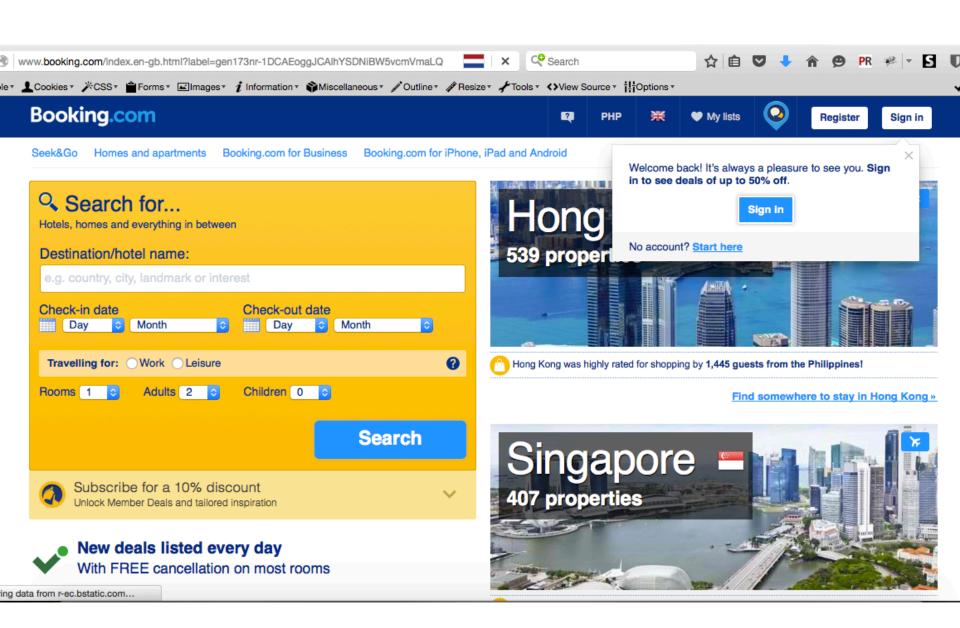
















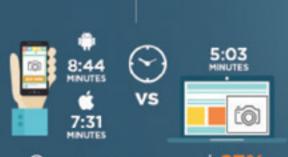
Average cost of an item purchased on the Lazada mobile app is 15% less than items purchased via desktop







Most popular product categories for app purchases are: Beauty Tools, Kitchen & Dining, Small Kitchen Appliances, Diaper & Potty, and Fragrances.



Consumers spend 67% more time in browsing Lazada through the app versus desktop



400%

Massive growth of the app portal (up by 400%) from 2014

# March 31 – FREE E-Commerce Training at PTTC

- 1 whole day.
- Get activated to do the following:
  - Do B2B E-Commerce Transactions (e.g. Lazada)
  - Activate your site (SMENegosyante)
  - Accept electronic payments online and offline (HelloPay and mobile payment provider)
  - Learn Facebook Marketing & Advertising, CRM,
     Email Marketing

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