



# LAST WEEK'S TRAINING RECAP

(Lesson #2)



#### THE 7 E-LEARNING BUSINESS MODELS



- CONSULTANT E-LEARNING BIZ MODEL
- LEAD GENERATION E-LEARNING BIZ MODEL
- WORKSHOP/BOOTCAMP E-LEARNING BIZ MODEL
- FLAGSHIP E-LEARNING BIZ MODEL
- UNIVERSITY E-LEARNING BIZ MODEL
- MARKETPLACE E-LEARNING BIZ MODEL
- VIRTUAL CONFERENCES E-LEARNING BIZ MODEL





**LESSON #3** 

**Developing your Student Market Persona** 



# WHY IS HAVING A CLEAR STUDENT MARKET PERSONA IMPORTANT?

# Having a Clear Student Market Persona Helps Achieve 2 Important Objectives



USEFUL, RELEVANT & EFFECTIVE E-LEARNING PROGRAMS



GENERATE SIGN-UPS, SALES & REVENUE



# There are Many Different Approaches in Persona Development









#### "GIVE IT A FACE"



#### **4 COMPONENTS**

THE FACE

THE NAME

THE PLACE

THE BUBBLE SPEECH



#### "BEHAVIORS"

# BEHAVIORS - FINDS PLACES TO GO TO ON YELP - SPENDS A LOT OF TIME ON FACEBOOK - READS A LOT OF BOOKS IN COFFE

All about behaviors your persona engages with

Will often map to channels you can use to reach your customers



#### "BEHAVIORS"



All about behaviors your persona engages with

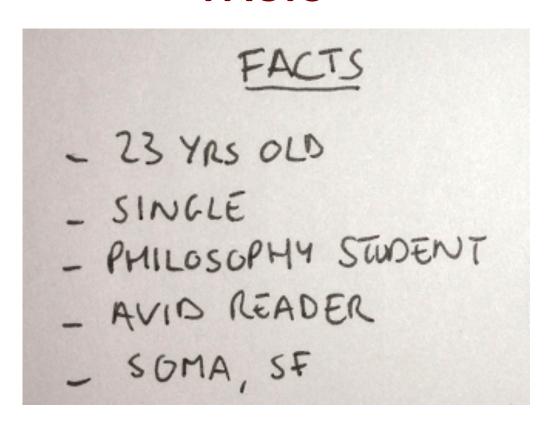
Will often map to channels you can use to reach your customers

"She Loves to read books" (INACURATE)

"She reads a book while sitting at the park on sundays"



#### "FACTS"

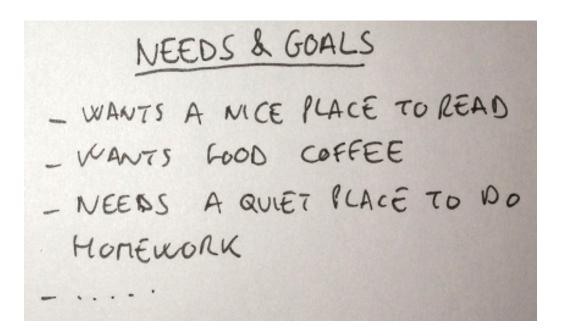


Think of facts as added information to identify your customer.

- Hobbies
- Computer literacy
- Blogs they read
- Other Interest



#### "NEEDS & GOALS"

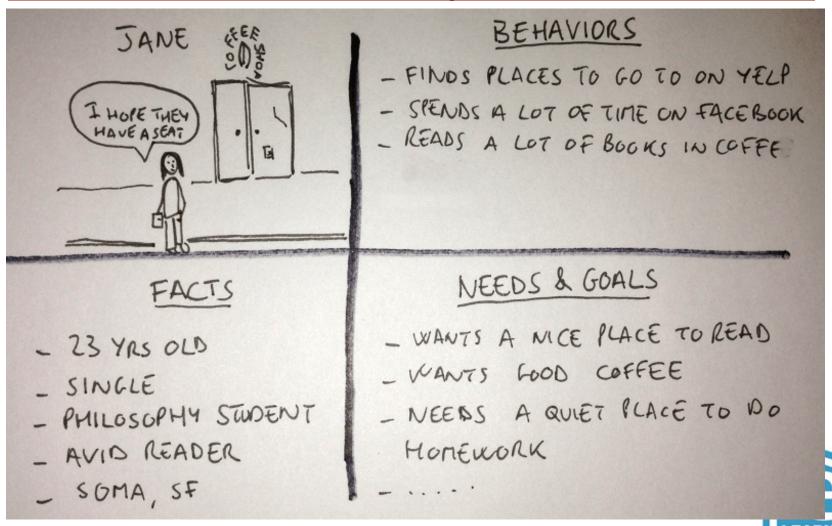


Avoid to be too generic and put things in here that anybody would want and a lot of products would provide like more money or more time.



#### PUTTING IT ALL TOGETHER...

## **Luxr's Persona Development Framework**



## **SOME FINAL TIPS!**



You can create more than one persona for your elearning program.



Best to do it with a Group of people.



#### VIRTUAL CONFERENCES E-LEARNING BIZ MODEL



#### NEXT WEEK'S LESSON...

# "e-Learning Pricing and Revenue Models"





